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OIT 09944-87

OIT/TRIS
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23 December 1987

MEMORANDUM FOR: Director of Information Technology, DA

FROM:

Chief, Information Management Staff, DO

25X1

SUBJECT: Concern About Delay in IBX Hookups

1. It has been brought to our attention that the ongoing problems concerning PC hookups to the IBX still persist. We are in sympathy with the desire to resolve these problems as quickly as possible, even if this means some temporary inconvenience to the DO.

2. According to the information concerning a standdown on new hookups to the IBX--even of Delta Datas--that we received last week, the hope was that the problem could be resolved by 18 December, allowing us to get on with our outstanding requests for hookups soon thereafter. Now I understand that the standdown has been extended to at least 28 December and possibly beyond.

3. So that we may plan our business and keep our customers informed, we request that OIT provide:

a. an official explanation of what the problems are that are causing the delay in hooking up Delta Datas (technical reasons, not enough manpower, whatever) and,

b. your best estimate of when the problem will be sufficiently in hand to allow us to resume Delta Data hookups.

4. We have a number of customers being hampered in their work by this delay. Our deployment of AIM and Message Delivery Service to EA Division and to NE Division is being held up; in addition, elements of DO Task Forces who are to move to the 2D area of the headquarters building cannot do so until telephone service is available.

5. Please give us some information with which we can work.
Thanks.

25X1

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S E C R E T

SUBJECT: Concern About Delay in IBX Hookups

Orig: OC/IMS/ [] (23 December 1987)

25X1

Distribution:

Original - Addressee

1 - OC/IMS File

S E C R E T

ROUTING AND RECORD SHEET

SUBJECT: (Optional)

Concern About Delay in IBX Hookups

FROM:

Chief, Information Management Staff
1 D 4109 Hqs.

EXTENSION

NO.

DATE 23 December 1987

OIT/TRIS

LOGGED

TO: (Officer designation, room number, and building)

DATE

RECEIVED

FORWARDED

OFFICER'S INITIALS

COMMENTS (Number each comment to show from whom to whom. Draw a line across column after each comment.)

1. Director, OIT

action: C/EG
6 Jan 88
cc: C/CSG

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